



A SUPPORT PLAN TO FIT YOUR OPERATION:



WHY GUIDANCE SUPPORT FROM ELLENS EQUIPMENT?

- Fixed Annual Costs
- Eliminate Expensive Repair Bills
- Minimize Costly Downtime
- Precision Farming Specialists Dedicated to Supporting You



➔ Single Unit

➔ Multi Unit

WHAT IS ELLENS EQUIPMENT TECH SUPPORT?

New precision farming systems are covered by original manufacturer warranty. Ellens Equipment Tech Support goes above and beyond to give you piece of mind by providing diagnostic or in-field answers to your precision farming questions.

WHAT IF I HAVE MULTIPLE UNITS TO SUPPORT?

If you have two or more precision farming systems, sprayer, combine or chopper, the multi support plan is for you!

Ellens Equipment GUIDANCE SUPPORT



Program Options	Product Coverage	Telephone Support Level	Precision Farming on Farm Support	Software Up-Grades	Plan Price per Unit	Details	Ellens Equipment Tech Support Annual Rates					
Single Unit	Guidance	Extended hours during season with a PLM specialist from dealer 7am—8pm	1 Calibration	1 software update per year	\$500	-24/7 phone support through New Holland PLM customer support line: 1-866-639-4563 -Calibration of guidance system on unit to ensure field readiness -1 visit and up to 4 hours of setup/field support -If services outside of support package are required then the customer will be billed at our current service rates.	<table border="1"> <tr> <td>Single</td> <td>\$500</td> </tr> <tr> <td>Multiple</td> <td>\$1000</td> </tr> </table>	Single	\$500	Multiple	\$1000	<ul style="list-style-type: none"> -Replacement parts are not covered by plan -Program does not replace the Original Manufacturer's Warranty -Annual Plan Jan-Dec -To upgrade your plan, contact your Ellens Equipment sales representative
Single	\$500											
Multiple	\$1000											
Multi Unit Support Plan	Guidance Products Rate Control Yield Monitoring Additional Services	Extended hours during season with a PLM specialist from dealer 7am—8pm	3 Annual Calibrations	3 Software updates per year	\$1,000	-24/7 phone support through New Holland PLM customer support line 1-866-639-4563 -Package includes up to 3 on site visits with a total of up to 10 hours of in field support -If services outside of support package are required then the customer will be billed at our current service rates.	Total Charge: _____ Date: _____ Customer: _____ Address: _____ Signature: _____ Payment Method: _____					



Please note:

Plans can be customized to fit your farm needs
 Any sprayer, combine or chopper will need the Multi Unit Support Plan
 Customers not enrolled in a plan will be charged a service call fee at the current shop rate

